

Privacy Policy

Privacy Policy for All the Treats

Last updated: August 2026

At **All the Treats**, accessible from www.all-the-treats.com, protecting the privacy of my clients and their pets is a top priority. This Privacy Policy document outlines the types of information collected and how it is used.

1. Information Collected

When you contact us, book a service, or schedule a free meet-and-greet, we may collect personal information including:

- **Contact Information:** Name, email address, phone number, and physical home address.
- **Pet Information:** Details regarding your pet's care, dietary needs, medical history, behavioral traits, and veterinary contact information.
- **Property Access Details:** Key instructions, alarm codes, or home entry details required to perform pet sitting or house visits.
- **Communication Logs:** Messages, emails, and notes exchanged during consultations or updates provided during sit services.

2. How Information is Used

We use the collected information solely to:

- Provide, operate, and maintain pet sitting, dog walking, and chaperone services.
- Communicate with you regarding updates, photos, booking confirmations, and invoicing.
- Ensure the safety, health, and security of your pets and property.
- Comply with legal and regulatory obligations (e.g., insurance and DBS compliance).

3. Data Protection & Sharing

- **Confidentiality:** Your personal information and home entry details are treated with strict confidentiality and stored securely.

- **No Selling of Data:** We do not sell, rent, or trade your personal information to third parties under any circumstances.
- **Third-Party Service Providers:** We use trusted third-party platforms (such as website hosting and form processing services via Wix) to run our website. These platforms process data in compliance with standard data protection regulations.

4. Media & Photos

During pet sitting or walking appointments, photos and videos of your pets may be taken to send you updates. With your consent, select photos may be shared on our official website or social media channels. No identifying personal details or home locations will ever be disclosed with these photos.

5. Your Rights

Under applicable data protection laws (such as the UK GDPR), you have the right to:

- Access, update, or correct your personal data.
- Request the deletion of your personal data when it is no longer required for service provision.
- Withdraw consent for promotional communications or media sharing at any time.

6. Contact Information

If you have any questions or requests regarding this Privacy Policy, please contact:

Hannah

Email: allthetreatspetservices@gmail.com

Website: www.all-the-treats.com